# Part 573 Safety Recall Report

Manufacturer Name :General Motors, LLCSubmission Date :JUN 03, 2021NHTSA Recall No. :21V-423Manufacturer Recall No. :N212336230

### Manufacturer Information :

Manufacturer Name : General Motors, LLC Address : 29427 Louis Chevrolet Road MAIL CODE 480-210-2V WARREN MI 48093 Company phone : 586-596-1733

## Vehicle Information :

Vehicle 1:	2019-2019 Chev	vrolet Silverado	1500		
Vehicle Type :					
Body Style :					
Power Train :	NR				
Descriptive Information :	Warranty record	ds were used to	identif	y potentially affected vehic	cles.
	874 Chevrolet S	ilverado 1500 v	ehicles	are included in this recall.	
Production Dates :	NOV 01, 2018 - I	NOV 30, 2018			
VIN Range 1:	Begin :	NR	End :	NR	□ Not sequential
Vehicle Type : Body Style : Power Train :		ds were used to		y potentially affected vehic led in this recall.	cles.
Production Dates :	NOV 01 2018 - 1	NOV 23 2018			
VIN Range 1:		NR	End :	NR	Not sequential



Number of potentially involved : 896 Estimated percentage with defect : 1 %

**Population :** 

## 21V-423

#### **Description of Defect :**

Description of the Defect :	General Motors has decided that a defect which relates to motor vehicle safety exists in certain Continental tires installed as original equipment on certain 2019 model year Chevrolet Silverado 1500 and GMC Sierra 1500 vehicles. According to the tire manufacturer, Continental Tires the Americas (Continental), the affected tires may have an overcure condition and Continental has initiated a safety recall for these tires. Due to an omission in the service bulletin for General Motors' recall 21V-115, dealers may have failed to identify and replace, as necessary, suspect tires on 2019 Silverado and Sierra vehicles that were inspected under that recall.
FMVSS 1 :	NR
FMVSS 2 :	NR
Description of the Safety Risk :	According to Continental, overcured tires may experience a carcass break in the sidewall with sudden air loss or could develop a belt edge separation which could lead to partial or full tread/belt loss. These conditions may increase the risk of a crash.
Description of the Cause :	The affected tires were cured for a time beyond Continental's specifications. The service bulletin for recall 21V-115 did not list the model year 2019 Silverado and Sierra next to one of the applicable part number/mold number combinations identified for replacement, which may have resulted in a failure to identify and replace, as necessary, suspect tires on certain 2019 Silverado and 2019 Sierra vehicles that were inspected under that recall.
Identification of Any Warning that can Occur :	NR

#### **Involved Components :**

Component Name	1:	Tire
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Component Description : Tire

Component Part Number: 23242101

#### **Supplier Identification :**

## **Component Manufacturer**

Name : Continental Tire the Americas, LLC

- Address : 1830 Macmillan Park Drive
  - Fort Mill South Carolina 29707
- Country: United States

The information contained in this report was submitted pursuant to 49 CFR §573

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21V-423

## Chronology :

Following an inquiry from a dealer, on April 12, 2021, a GM bulletin writer reported an issue to GM's Speak Up For Safety program. The dealer identified a possible error in the service bulletin for recall 21V-115. Specifically, the dealer identified a 2019 Silverado with the one of the affected part number/mold combinations identified for 21V-115 but noted that the 2019 Silverado wasn't listed against that particular combination. GM opened an investigation on April 16, 2021.

GM determined that the part number/mold combination identified by the dealer was available for both the model year 2019 Silverado and Sierra and issued a corrected service bulletin for recall 21V-115 on April 26, 2021. On May 27, 2021, GM's Safety and Field Action Decision Authority decided to conduct a safety recall. GM is not aware of any injuries or accidents related to this condition.

## **Description of Remedy :**

Description of Remedy Program :	Dealers will inspect vehicles and replace tires that have DOT number and production mold number combinations identified by Continental. Owner notification will include instructions on how to apply directly to Continental for reimbursement in cases where an affected tire was already replaced.
	Remedy tires will have DOT number and production mold number combinations not affected by the condition.
	Continental implemented a series of improvements to their plant procedures related to curing time and traceability in September and October of 2020. The service bulletin for recall 21V-115 was corrected on April 26, 2021.

#### **Recall Schedule :**

Description of Recall Schedule :	Dealers will be notified on June 3, 2021. Customer notification is
-	estimated to begin on July 19, 2021.
Planned Dealer Notification Date :	JUN 03, 2021 - JUN 03, 2021
Planned Owner Notification Date :	JUL 19, 2021 <sup>-</sup> JUL 19, 2021

\* NR - Not Reported

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